



SAN BERNARDINO COUNTY
IHSS Advisory Committee Meeting Minutes
June 1, 2011

MEMBERS PRESENT

Nancy Barrett, Alt.
Sheila Brown
G.G. Crawley
Patricia Dotson-Moss
Nelma Fennimore
Janice Jackson, Alt.
Patrick King
Roy A. Reynolds
Kim Risser
Randy Schlecht, Alt.
Patti Strauch
Sharon Swayzer
Brenda Travis, Alt.
Caroline Von Flue

MEMBERS ABSENT

Loretta Jemtson, Alt.
Mary Gillion

MEMBERS OF THE PUBLIC

Bernard Domroy Michael Newman
Marcus Brown
Barbara Chastain

DAAS STAFF

Colleen Krygier, Director
Linda Nelson, Assistant to the Director
Debbie Lunt, Executive Secretary II

PUBLIC AUTHORITY STAFF

Helen Lopez, Director
Myette Christian, Registry

John Dixon, SAI

ACTION(S)/MOTIONS

1. Call to order and Introductions

9:34 a.m.

2. Approve Minutes from June 1, 2011 meeting

Motion to approve minutes:

(1) Patrick King

(2) Patricia – Motion was carried and minutes were approved as written.

3. Additions/Changes to Agenda

Yes

Elections for Chair and Vice-Chair will be added to New Business. If there is time, Kim has a list of items that she would like to add to New Business (if they are not covered in other areas).

Colleen will speak before Public Authority and speak about the decision on the Advisory Committee. G.G. will speak on DAAS Report.

4. PUBLIC COMMENT ON AGENDA ITEMS

None

5. CHAIR'S REPORT

- Attachment was passed out at meeting entitled "Chair's Report – 01/June/2011".

6. DEPARTMENT OF AGING AND ADULT SERVICES REPORT(COLLEEN/G.G.)

- As has been discussed before, the budget reductions have affected the Advisory Committee. The funding for this committee has been reduced to \$3,000. With matching federal funds and local match we hope the total will be closer to \$7,000 or \$8,000. We have decided to keep the existing structure in place – current County ordinance will remain. All of the Board appointments to the committee will not be changed. Beginning July 6, 2011, we will meet quarterly instead of monthly; however, the stipend and mileage will continue for the quarterly meetings (the

Soft motion was made by Patrick to meet

ordinance says we must meet at least quarterly). Colleen recommends that the committee meet the first month of each quarter: January, April, July and October. This is based on the fiscal year (July 1st through June 30th).

G.G.

- Cuts to IHSS are possible as well as other programs. If Adult Day Health Care Centers close, this would impact IHSS. In San Bernardino there are 238 clients in Adult Day Health Care Centers. IHSS had a conference call with the State about this situation. Our tentative plan in San Bernardino is to run a list from the case numbers that the State has given us to identify those clients. We are drafting a letter to send out. The letter will advise the person to call a Social Worker, if you think your IHSS hours need adjustment, so the Social Worker can come out and do an assessment. We will be prepared if this impacts our clients.

- California Community Transition – that is the money follows the client. This is a program where there are lead agencies that take a look at people who are currently in long term care facilities and have a desire to go home or be in the community. The person will need to be assessed to see if can go home and see what services are needed for the person to function at home. They are looking at the cost – is it cost neutral. What is the cost to keep the person in the facility or take care of them outside the facility? The lead agency will help the person make the transition. The lead agency in our immediate area is Rolling Start. In May Rolling Start was trained on their responsibilities as a lead agency. If they call IHSS to make a referral for In Home Supportive Services, then we would have the Social Worker respond to the facility. We can do a preliminary assessment in the facility to see approximately how many

the first month of each quarter.

2nd. – Caroline. This matter will be put on the July agenda as an action item.

hours would be needed in the home. After the preliminary assessment and the person is discharged, the Social Worker would go out to the home and conduct a full assessment. Our department will have a liaison for Rolling Start to call and assist in getting this accomplished.

- We are always looking to improve our services and our response. We have done a fantastic job as a department on doing our reassessments in a timely manner. Now we are going to take a look at the front end – we are looking at our initial assessment and getting those done timely. The following are statistics for the number of recipients in San Bernardino County through the end of April:

- Rancho 7,127
- San Bernardino 6,966
- Victorville 4,434
- Yucca Valley 944
- Barstow 730
- Needles 112
- TOTAL 20,313

NOTE: Public Authority Registry has 1,640 people. Providers paid through IHSS in San Bernardino County are over 18,350.

- Invitation from SANBAG to attend an Inaugural General Assembly Reception regarding the final adoption of the County Vision has been sent to the Advisory Committee. The cost is \$50.00 per person. This will be held at the Maloof Foundation in Alta Loma June 30, 2011.

7. IHSS PUBLIC AUTHORITY REPORTS (HELEN)

- Since money will be coming to us in a different way we are going to be changing a couple of things:

- The travel claims for the Advisory Committee will be going through Public Authority. Jessica Hoier and the fiscal group will be handling the claims

beginning July 1, 2011.

- Debbie will continue to develop the agenda and take minutes for the committee; however, Jessica will be responsible for mailing them out to the committee. If you have any change of address, please make sure you advise Jessica.

- Medical Certification – there is a stakeholder meeting June 14, 2011. This is still not settled. I will report more on this at the July meeting. Stakeholder meeting information will be on the PA website after Monday, June 6th.

- State budget is up in the air – there is not much that relates to IHSS. There is a reassessment of what an average case load is, average hours in a case and then they make projections for the next year based on those estimates that the State comes out with. For a number of different reasons:

- The 3.6% cut that happened in March.
- The full implementation of the Tier Two Crimes.

Both cases and hours went down the first couple of months (this is State wide not just San Bernardino County numbers they look at). So they projected a lower number for next year in terms of IHSS and approved hours. It does make a difference in the administration of IHSS or maximum (cap) that we can spend for Public Authority. Helen does not feel that the Legislature intended for this to happen to Public Authority. The number put in May revise was down 20%. Ten Public Authorities in smaller counties had to close. Senate and Assembly are restoring in State budget – not approved yet.

- Changes are being made in the PA next month. The following are being moved to IHSS:

- Worker's Compensation – (909)

891-9037

- Employment Verification – (909) 891-9076 and fax is (909) 891-9077
- Paycheck Customer Service – phone number will remain the same

- There will also be some changes in staff at the PA. Information will be in the newsletter and on the website when it is complete.
- The phone system is changing for the PA – listen to the choices carefully before you select.
- The PA had to give up Rapid Response Services in the Registry but they are looking at alternatives. One thing they are looking at is individuals with high needs. May do some targeted recruitment for people who are willing to serve high need individuals and encourage some additional targeted training in this area. Unfortunately this does not include a higher wage.

NOTE: A client can hire a provider to work for them before they pass background; however, if the provider does not pass background he/she could come to the client for payment of the hours they worked. If the provider passes background, then he/she can receive retroactive pay from the time started working. Once providers pass background, they will be invited to orientation.

JOHN

- Waivers have slowed way down – we only had four (4) last month – usually we have eight (8) or nine (9) per month since the process began February 1, 2011.
- The newsletter is going green. We are putting the newsletter on the website and will e-mail to some. We will e-mail to the Advisory Committee – copies of the newsletter can also be picked up at Public Authority. We will not be mailing out any longer.
- Annual Report will be out within two (2)

weeks and will be posted on the website.

- The website will include Tier Two Crimes, copies of the Advisory Committee Minutes, Health Benefit Guidelines, Program information and all the newsletters.
- The tentative date to transfer Employment Verification and Worker's Compensation is June 13, 2011. A flyer has been posted in all the offices with the new information.

MYETTE

- The Registry is open for all areas. Applications have slowed down. We are encouraging English speaking providers to apply. Currently we have 1300 caregivers. This means we have about 1.5 providers per client and we would like that to be at 2.0 providers per client.
 - Targeted Recruitment – providers with high level of experience. Unfortunately providers will not be paid higher wage for having more experience.
 - Discussion was held regarding the hiring of providers in the desert. Some providers feel that clients are refusing to hire them based on race. Myette and Helen reminded everyone that this is a client based system and the regulations state that the client has the right to hire who they want to assist them. Providers can speak or write their legislators to try and make changes with the system.
- NOTE: The registry will not comply with requests for providers of a particular race but it is ultimately up to the client on who is hired.

8. BREAK 10:50 – 11:00

9. COMMITTEE REPORTS

LEGISLATIVE – (NELMA)

- Dr. George Lundberg, Editor-At-Large, Med Page Today: "The cost curve of American medicine continues to bend up. That is unsustainable. It must begin to bend downward." "We can change our medical world now through Accountable Care Organizations. The three goals:

- Increase perceived value of care
- Improve actual clinical outcomes
- Lower healthcare costs

(KIM)

- Frivolous Disability Lawsuits - In his book, "Disabling America": The Unintended Consequences of the Government's Protection of the Handicapped", author Greg Perry describes the West Sacramento man as "Litigious Louie" for his many disabled access related filings against local mom and pop businesses. In one example it is reported the owner of the Budget Inn in Marysville said Louis told him in December that an access matter could be settled for \$5,000 as a 'holiday special'. The public and politicians are angry about their compassion being turned into a way to make a quick buck. Expect more action to attempt to bring fraud and frivolous lawsuits to an end.

(CAROLINE)

- The goal of the IHSSAC for this next year might be "How can I help in an emergency". Let's define the emergencies and work out the self-help and aid for each. We cannot sit back and say "Help! Help! Help! We must be proactive and demonstrate we are able to help our community. Something simple like counting people entering and leaving a building, giving out information at the shelters, taking care of pets at the shelters would be helpful. Develop a "go-to" for information.

FINANCE (PATRICK)

- We have enough money with the new structure to meet quarterly and still receive the stipend and mileage.

GOALS, OUTREACH AND AWARENESS

(G.G.)

- G.G. would like to add "coming up with goals" to the next agenda. These goals need to fit around the new structure (no funding). The items we come up with must not have

any cost related to them.

10. OLD BUSINESS

None.

11. NEW BUSINESS

- ELECTIONS - Nominations for Chair

1st – Patti nominated Patrick King

2nd – Caroline 2nd for Patrick King

- Nominations for Vice-Chair

1st – Nelma nominated Patti Strauch

2nd – Roy 2nd for Patti Strauch

1st – Caroline – motion to close nominations

2nd - Roy – motion to close nominations

- The committee voted and Patrick King is our new Chairman. Congratulations, Patrick. Patrick thanked everyone for their confidence and will do his best. Patrick also thanked Debbie Lunt for doing such a great job on the minutes.

- Patti also thanked everyone for electing her. She thanked DAAS and Public Authority for all of their assistance.

12. PUBLIC COMMENT

None

13. ADJOURNMENT

Motion for adjournment – 1st – Patti

2nd – Patrick

Motion passed – meeting adjourned at 11:45 a.m.